



ATBSports RMA – Returns Merchandise Authorisation

Our Contact Details:

ATBSports
9 Faringdon Road, Swindon, Wiltshire, SN1 5AR
Phone: 01793 523255
Email: info@atbshop.co.uk

Returns Policy:

Faulty goods may be returned at anytime during the manufacturers guarantee and ATBSports will arrange for the goods to be rectified or replaced as appropriate.

Unwanted or incorrectly ordered goods can be returned at the customers expense - provided they have not been used or damaged.

ATBSports will issue a refund less the cost of postage we incur.

Returning Goods:

ATBSports is a high street store and mail order company. If you live locally you can drop off the goods direct to us and save the shipping cost.

If an item is sent out and you discover it is damaged or not quite what you wanted please let us know within 7 days of receipt. Once you have contacted us with as much information as you can provide we will advise you as to our procedure.

We may ask for photographic evidence of any damages. Please bear in mind Wear and Tear items are not normally covered under Guarante.

Please enclose this form with your Item

How to return an item – So that we can process your return as quickly as possible, please complete ALL SECTIONS of this form and include it with the item you are returning. Please ensure that your package is wrapped securely and that you keep your proof of postage until you have received your replacement/refund.

We advise all returned items are sent via a Recorded Delivery Service.

CUSTOMER DETAILS:

Name:

Address:

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Post Code:

Online Order / Sales Receipt Number:

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Date of Purchase:

Contact Tel Number:

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REASON FOR RETURN:

- Unwanted Gift []
- Wrong Item/Size []
- Item Defective []
- Item Damaged []

DO YOU REQUIRE:

- Replacement []
- Exchange []
- Refund []

FURTHER DETAILS:

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ATBSports, 9 Faringdon Road, Swindon, SN1 5AR

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